

AJA Ki Pro Ultra Release Notes – v3.4

Release Notes v3.4

Introduction

This firmware update is a maintenance release for the Ki Pro Ultra.

Be sure to consult the Installation and Operation Guide (user manual) for detailed information about features and configuration guidelines. The most current documentation can always be found in the Support section of www.aja.com.

Fixes, Changes and Improvements in v3.4

- Resolved issue with Chrome on Windows failing firmware update.
- Fixed issue where drop frames were incorrectly reported in DNx playback.
- Fixed issue with closed caption playback support for some files.

Firmware Update Consideration

- AJA recommends you do not use Chrome in Windows for this system update. Issue is resolved in future firmware updates.
- AJA recommends a Factory Reset under the CONFIG menu prior to updating firmware.
- After a firmware update, the web browser (Safari, Firefox, etc.) may lose its connection. A refresh of the web browser will reconnect the web UI.
- Do not attempt firmware updates while recording is in progress. Be sure the device is in the stopped state before performing a firmware update.

Technical Support

AJA Technical Support is free and available to help you answer questions or resolve issues with any of your AJA products.

To contact AJA Technical Support:

Email: support@aja.com

Phone: +1-530-271-3190

Fax: +1-530-274-9442

Web: <https://www.aja.com/support/contact>

Shipping: 180 Litton Dr. Grass Valley, CA 95945 USA